

**23RD ANNUAL NORTHWEST DISPUTE RESOLUTION CONFERENCE
PROGRAM SCHEDULE**

Thursday, March 23, 2017

Session 1 1:00 p.m. – 2:30 p.m. (90 mins)	Session 2 2:45 p.m. – 4:00 p.m. (75 mins)	Session 3 4:15 p.m. – 5:15 p.m. (60 mins)
1.1 The Conflict of Politics and the Politics of Conflict: How to Think about Political Conflicts and Design Political Dialogues <i>Kenneth Cloke</i>	2.1 Arbitration Primer <i>(AAA Advocacy Track)</i> <i>Hon. Terrence Carroll; Steve Koh; Serena Lee</i>	3.1 Mediation Primer for New Lawyers <i>(AAA Advocacy Track)</i> <i>Sasha S. Philip; Adrienne Keith Wills; Melvyn Simburg</i>
1.2 Decision Making: Process, Pitfalls, and Prevention <i>Kimberlee Kovach</i>	2.2 Differences: Highlight Opposition on the Road to Resolution <i>Gordon White</i>	3.2 Biased Communication: How to Recover and Learn <i>Joy Williams</i>
1.3 Narcissists in Mediation <i>John Medina</i>	2.3 Mediation Advocacy: How to Effectively Represent Clients and Negotiate Good Settlements <i>Lee Jay Berman</i>	3.3 Narrative Psychology and Mediation – “That’s My Story and I’m Stickin to It” <i>Craig Beles</i>
	[CANCELLED] 2.4 Using “Yes, and” to Build Your Team’s Ability to Stay Agile in a Changing World <i>Andrew McMasters</i>	3.4 Decisions and Processes for Early Resolution <i>Theresa Wakeen; John Connelly; Gary Andrews</i>
	2.5 Mediating with Emotional Intelligence – When “IQ” Just Isn’t Enough <i>Harold Coleman; Matthew Argue</i>	3.5 Deception in Mediation and Negotiation: Where’s the Line? <i>Jeff Merrick</i>
	2.6 Deeper into Heart-Intelligent Mediation <i>Franca Baroni; Beth Bryant; Jane Faulkner</i>	3.6 Survive and Thrive: Stress Management for Conflict Professionals <i>Darrell Puls</i>
	2.7 How to Mediate a Step-Family Plan: Helping Expanding Families Succeed <i>Joseph Shaub</i>	3.7 Perspectives of the Cross-Cultural Conflict Resolution by High-Context Communicator <i>Makoto Kurokawa</i>

Friday, March 24, 2017

Session 4 8:30 a.m. – 9:30 a.m. (60 mins)	Session 5 9:45 a.m. – 11:00 a.m. (75 mins)	Session 6 11:15 a.m. – 12:30 p.m. (75 mins)	Lunch 12:30 p.m. – 2:00 p.m. (90 mins)	Session 7 2:00 p.m. – 3:30 p.m. (90 mins)	Session 8 3:45 p.m. – 5:15 p.m. (90 mins)
4.1 Into the Woods: Drafting the “Perfect” ADR Clause <i>(AAA Advocacy Track)</i> <i>Govinda Jayasinghe; Mark S. Davidson; Warren Rheaume; Serena Lee</i>	5.1 Setting the Stage: Preparing for the Preliminary Hearing in Arbitration <i>(AAA Advocacy Track)</i> <i>Phil Cutler; Karl F. Oles; Peggy Williams Rasmussen</i>	6.1 All the Things You Think You Know About ADR – But Don’t <i>(AAA Advocacy Track)</i> <i>Hon. Sharon Armstrong; Kathleen Wareham; Jeffrey Garcia</i>	Selected Video Replays (75 mins)	7.1 Ethical Dilemmas in ADR <i>(AAA Advocacy Track)</i> <i>Gregg Bertram; Jeanne Marie Clavere</i>	8.1 Closing Plenary: How Reality is Experienced, Shaped, and Changed: Working with Diverse Perspectives That Impact Effective Communication <i>Nina Meierding</i>
4.2 Top Dog: Deciding on the Appropriate Decision-Maker and Making Sure S/he is Present <i>Carolyn Cairns; Cliff Freed</i>	5.2 Transformational Conflict Coaching and the Art of Waking People Up <i>Ken Cloke</i>	6.2 What’s Unique About Mediating the Litigated Case? <i>Lee Jay Berman</i>	A Life-Long Learner: The Self-Reflective Practice of Mediation <i>Tamara Lange</i> (60 mins)	7.2 Scorched Earth Clients; Understanding and Working with High Conflict People <i>Darrell Puls</i>	
4.3 Evaluating our Work: Different Approaches for Different Sectors <i>Michael Kern; Trevor Robinson; Ann McBroom; Tom Melançon</i>	5.3 Discernment Counseling – a Path to Clarity in Divorce Decision-Making <i>Joseph Schaub</i>	6.3 Changing the Juvenile Court System by using Restorative Practices <i>Polly Davis; Cheyenne Brashear; Dominique Davis; Marcus Stubblefield</i>	Alternative Tools for Dispute Resolution: Exploring Collaborative Games <i>Emily Martin; Amanda Semenoff,</i> (75 minutes)	7.3 Manipulation in Mediation: Where’s The Thin and Wavering Line? <i>Sam Imperati; Chris Goelz</i>	
4.4 How a Specialized Mediation Program Works – The Thomas T. Glover Bankruptcy Mediation Program <i>Jerry Stehlik</i>	5.4 Negotiating the Contractual and Bad Faith Insurance Dispute <i>Lisa Jaye; Stevan Phillips; Christopher R. Carroll</i>	6.4 How Your Negotiation Style Can Affect the Outcome of Your Mediation <i>Monte Bersante; Michelle Corsi</i>		7.4 Negotiation and Gender Intelligence: Tips and Techniques for Everyone <i>Stephanie Bell Blondell</i>	
4.5 Improvisational Thinking: How It Works, How It Helps <i>Matt Smith</i>	5.5 Use Your Joint Session Skills to Guide the Conversation in Caucus <i>Tamara Lange</i>	6.5 When Good Mediators Make Bad Decisions: A Look at Ethical Fading in Mediation <i>Stephanie Bell Blondell; Kimberlee Kovach</i>		7.5 Bridging the Gap between Workplace Mediation Research and Practice <i>Deirdre Curran; Treasa Kenny</i>	
[CANCELLED] 4.6 The Power of Active Listening and What “Listening” Means to People of Color <i>Alyson Palmer</i>	5.6 What Bullies Don’t Want You To Know <i>Doug Nathan</i>	6.6. The Art and Science of the Question: Using the Brain to Expand Opportunities and Create Options <i>Jennifer Kresge</i>		7.6 Expanding the Mediator’s Toolkit Through an Introduction to Decision Theory <i>Rick Gautschi</i>	
4.7 Why Wait? A Case for Early Mediation and How to Prepare your Case Successfully from Both Sides of the Dispute <i>Alex Higgins; Katie Rosen</i>	5.7 Research on How Experienced Mediators Help Clients Cooperate: From Blamescaping to Hope <i>Becky Sukovaty</i>	6.7 Mission Abort: Avoiding or Stopping a Hopeless Workplace Mediation <i>Chris Sheesley</i>		7.7 Saving Face During Negotiations <i>Tamia Pervez</i>	