

# Comparison & Features

December 2012

	RefWorks	EndNote	EndNote Web	Reference Manager	Zotero	Mendeley
<b>GENERAL</b>						
Current Version	2.0	X6 for Windows / Mac	3.5	12.0.3	3.0.8	1.6
Who makes it?	ProQuest	Thomson Reuters	Thomson Reuters	Thomson Reuters	Center for History and New Media at George Mason University	Mendeley Ltd.
Web Browser Compatibility	Internet Explorer, Firefox, Safari, Chrome	N/A	Internet Explorer, Firefox, Safari	N/A	Firefox, Chrome, Safari	Internet Explorer, Firefox, Safari, Chrome
Installation required	No	Yes	No	Yes	Yes	Yes
Completely web-based	Yes	No	Yes	No	No	No
Work on- or offline	Yes	Yes	No	Yes	Yes	Yes
Microsoft Windows System Requirements	Works with any OS that runs supported web browser	Windows XP/Vista/7	Works with any OS that runs supported web browser	Windows XP/Vista	Windows XP/Vista/7	Desktop: no. Web: yes.
Mac System Requirements	Works with any OS that runs supported web browser	OS 10.6+	Works with any OS that runs supported web browser	No Mac version available	OS 10.6+	OS 10.5+ (Intel)
Linux System Requirements	Works with any OS that runs supported web browser	No Linux version available	Works with any OS that runs supported web browser	No Linux version available	Works with any OS that runs Firefox	Ubuntu Hardy 8.04/ Debian Lenny or newer
Program Updates & Bug Fixes	Periodic updates throughout the year. No installation or IT dept. work needed	One new version every year. Updates require installation / deployment by IT	Periodic updates throughout the year. No installation or IT dept. activity needed	No program updates or bug fixes since Dec. 2010	Periodic updates throughout the year. Updates require installation / deployment by IT	Periodic updates throughout the year. Updates to Desktop app require installation / deployment by IT
Updating content files (e.g., output styles, import filters, etc.)	New & updated files produced regularly and are automatically available to users	New & updated files produced regularly. Users must download and install all files	New & updated files produced regularly, automatically available	No updates since Jan. 2011	New & updated files produced by development staff & volunteers. Users must download and install style files	New & updated files produced by development staff. Users must download and install style files.
Interface languages	English, French, Spanish, German, Italian, Simplified Chinese, Traditional Chinese, Japanese, Korean	English	English, Simplified Chinese, Japanese	English	Available in many languages	English
Free Perpetual Access for Alumni	Yes	No	No	No	Yes	Yes (free version only)
<b>DATABASE &amp; RECORD STRUCTURE</b>						
Number of Reference types	31	48	48	35	33	20
Number of Fields	70	51	51	37	64	66
Maximum Number of Records	Unlimited	Unlimited	Those who buy EndNote get up to 50,000 for two years; others get 10,000	Unlimited	Unlimited	Unlimited
Unicode-compliant	Yes	Yes	Yes	No	Yes	Yes
Tracks when added or edited	Yes	Yes	Yes	No	Yes	Yes
OpenURL Link Resolver integration	Yes	Yes	Yes	Yes	Yes	Desktop: no. Web: yes.
Additional information/links from other data sources	Records from PubMed & Scopus show View Record, Related Documents, and Author Search links; Author Resolver links authors to COS Scholar Universe profiles	Link back to Web of Knowledge, Times Cited in Record Summary	Records from Web of Knowledge show Source record, Related records, Times cited, Author Search links; Records from EbscoHOST show Source record links	Link back to Web of Knowledge	No	No
Attach files	Yes	Yes	Those who buy EndNote can, but others cannot	Yes	Yes	Yes
Online Storage space limit for attachments	5 GB per account	5 GB through EndNote Web	Those who buy EndNote X6 get 5 GB; others cannot store attachments	None	100 MB for free. Additional space available for purchase	1 GB personal and 500 MB shared for free. Additional space available for purchase
Stores PDFs	Yes	Yes	Yes	Yes	Yes	Yes
Stores other file types	Yes	Yes	Yes	Yes	Yes	No
Language-specific formatting for non-English references & multi-language bibliographies	Yes	No	No	No	No	No
API available	Yes	Yes	No	No	Yes	Yes
<b>IMPORT/EXPORT</b>						
Direct Export from Online Databases	Yes	Yes	Yes	Yes	Yes	Yes
Import filters/translators	1,539	435	435	440	252	48
Find duplicates	Yes	Yes	Yes	Yes	Yes	Yes
Check for duplicates of most recently imported items	Yes	No	No	No	No	No
Capture/Scrape Web Page References	Yes	Yes	Yes	No	Yes	Yes
Add References from Shared Collections online	Yes	No	Yes	Yes	Yes	Yes
Find full text	Yes	Yes	Yes	No	Yes	Yes (web only)
Import from RSS feeds	Yes	No	No	No	Yes	No
Add Item by Identifier (e.g. DOI or PMID)	Yes - via RefWorks Mobile	No	No	No	Yes	Yes
Export to Text File	Yes	Yes	Yes	Yes	Yes	Yes
<b>SEARCHING</b>						
Search Online Catalogs & Databases directly from program	Yes	Yes	Yes	Yes	No	No
Number of Online Catalog/ Database Search Connections (z39.50)	786	463	463	1550	0	0
Search within specified groups/folders	Yes	Yes	Yes	No	Yes	Yes
Save Your Search Strategies	Yes	Yes	No	Yes	Yes	No

	RefWorks	EndNote	EndNote Web	Reference Manager	Zotero	Mendeley
<b>MANAGING DATA</b>						
Organize data in Folders	Yes	Yes (Groups)	Yes (Groups)	No	Yes (Collections)	Yes (Collections)
Subfolders	Yes	No	No	No	Yes	No
Maximum folders/groups you can create	Unlimited	5000	5000	N/A	Unlimited	Unlimited
Create temporary groupings of non-related references	Yes	No	Yes	No	No	No
Term lists to assist data entry	Yes	Yes	No	Yes	Yes	Yes
Built-in style guide to assist accurate data entry	Yes	No	No	No	No	No
Distinguishes between Print and Electronic Sources	Yes	Yes	Yes	Yes	No	No
PMID (PubMed ID) field	Yes	Yes	Yes	Yes	Yes	Yes
PubMed Central ID (PMCID) field	Yes	Yes	Yes	No	No	No
Edit many references at once	Yes	Yes	No	Yes	No	No
Duplicates pre-selected for easy deletion	Yes (Optional)	No	Yes	No	No	No
Warns you when pending record changes not saved	Yes	Yes	No	Yes	No	No
Deleted references can be restored	Yes	Yes	Yes	No	Yes	Yes
Account Backup/Restore Feature	Yes	No	No	No	No	Yes
<b>SHARING ONLINE</b>						
Share References Online	Yes	No	Yes	Yes	Yes	Yes
Share Attachments Online	Yes (Optional)	N/A	Yes	No	Yes	Yes
Customize OpenURL links of shared items	Yes	N/A	No	No	No	No
Restrict sharing of selected data fields	Yes	N/A	No	No	No	No
Add comments on shared items via web	Yes	N/A	No	No	No	No
Create RSS feeds from shares	Yes	N/A	No	No	Yes	Yes
Enable Read-Only access	Yes	N/A	Yes	Yes	Yes	Yes
<b>BIBLIOGRAPHY</b>						
Word processor compatibility	Microsoft Word for Windows/Mac. Also works with OpenOffice and Rich Text Files from any word processor	Microsoft Word for Windows/Mac. Can also work with Pages on Mac, OpenOffice, and .rtf files	Microsoft Word for Windows/Mac	Microsoft Word for Windows	Microsoft Word for Windows/Mac, OpenOffice, LibreOffice, NeoOffice. Also works with .rtf files	Microsoft Word for Windows/Mac, OpenOffice, and LibreOffice
Sync online records for offline use when writing papers	Yes	Yes - from EndNote Web	Yes - with EndNote	N/A	Yes	Yes
Create Footnotes	Yes	No	No	No	Yes	No
Convert MS Word-generated citations	Yes	Yes	Yes	Yes	No	No
Create Standalone Bibliography	Yes	Yes	Yes	Yes	Yes	No
Number of Bibliographic Output Styles	3000+	491 included by default. 5000+ available	5000+	1368	16 styles included by default; hundreds more available to add	2789
Style Editor	Yes	Yes	No	Yes	No	No
Auto-creates group of references cited in a document	Yes	Yes	No	No	No	No
<b>MOBILE REFERENCES</b>						
Mobile web version	Yes	No	Yes	No	No	No
Search reference database	Yes	N/A	Yes	N/A	N/A	N/A
Folder/ Group/ Collection Management	Yes	N/A	Yes	N/A	N/A	N/A
Delete references	Yes	N/A	No	N/A	N/A	N/A
Find new references	Yes	N/A	No	N/A	N/A	N/A
iOS app	No	No	No	No	No	Yes
<b>ADMINISTRATION</b>						
Usage Reporting	Yes	No	Yes	No	No	Only in Institutional Edition
Athens support	Yes	N/A	Yes	N/A	No	No
Shibboleth support	Yes	N/A	Yes	N/A	No	No
Can be customized for subscribing organization	Yes	No	Yes	No	No	Only in Institutional Edition
Blackboard / Moodle / other CMS integration	Yes	No	No	No	No	No
<b>DOCUMENTATION/SUPPORT</b>						
Tech support by phone	Yes	Yes	Yes	Yes	No	No
Tech Support by email	Yes	Yes	Yes	Yes	No	Yes
Dedicated Client Services Team	Yes	Yes	Yes	Yes	No	No
Free Live webinars	Yes	Yes	Yes	Yes	No	No
Free Onsite training	Yes	Yes	Yes	Yes	No	No
Recorded tutorials	Yes	Yes	Yes	Yes	Yes	Yes
User guides / Help files	Yes	Yes	Yes	Yes	Yes	Yes