

## Building NET Guard in Silicon Valley:

- Kick-off meeting at Intel HQ with 40 attendees on April 19<sup>th</sup>
- Potential organizational partner: InfraGard SF Bay chapter
- Initial identification of potential resource needs



<b>OES/Government Responder</b> (OES, Police, Fire, Health etc.)	<b>Non-Profit Response and Service Organizations</b> (VOAD, ARC, Faith-based)	<b>Citizen and Community</b> (Faith-based, CERT, Social Networks)
Temporary establishment of wireless network	Shelter needs for clients – information kiosks: power and Internet for social networking access	Internet cafés to begin recovery (banking, power, services, etc.)
Mobile communications for EOCs	Cell phone access (hardware and service)	Establish a POD to provide communications, equipment and training. Integrate CERT teams region-wide
Damage assessment	Surge capacity for 211, including website, servers and call centers	Support for those without resources and knowledge to access communications
Training and exercises, including support for special events	Family reunification (Google has lead)	Communications for special needs population
Publicize available communications that work	Community voice mail boxes	Need to consider low-tech data availability
Geo coding capability	Pre-disaster public info and training on capabilities	Reliance on cell phones to retrieve contact information, even when towers are down
	Laptop/help desk support	In Calif., 109 tribal governments, many remote, will need communications
	Pet sheltering and support	