If you have a receiver connected to your TV, powering on, then retune the receiver.

When device warned that “ALL DIGITAL SETTINGS WILL BE DELETED” Please pressed OK / YES to proceed (you should see bars appear on the screen) so the retune completes.

If you have a receiver connected to your TV, if you have a receiver connected to your TV, if you have a receiver connected to your TV, if you have a receiver connected to your TV, wait at least 30 seconds before reconnecting and powering on, then retune. Some devices require a FACTORY RESET to clear all stored channel data so it can pick up new channel settings. Please refer to DEVICE MANUAL for a reset to factory default or factory reset then tune in the channels.

Disconnect the aerial cables, switch off power at the wall, wait at least 30 seconds before reconnecting and powering on, then retune. Some devices respond better to a manual tune, with your UHF cable directly connected to your TV from the wall, do a manual tune/scan. When device warned that “ALL DIGITAL SETTINGS WILL BE DELETED” Please pressed OK / YES to proceed (you should see bars appear on the screen) so the retune completes.

Disconnected ALL other devices from your TV/receiver, such as analogue VCR, DVD recorders or SKY decoders. Connect UHF cable direct to your TV/receiver from the wall (without ANY other devices in between). Retune. See HERE for why this works. Some devices respond better to a manual tune, with your UHF cable directly connected to your TV from the wall, do a manual tune/scan. Refer to DEVICE MANUAL and make sure you enter the correct RF numbers for your transmission site.

Apartments / hotels / motels usually have a Master Antenna System feeding signal to each unit. This may need to be reconfigured. Please contact the property manager or body corporate and request installer assistance. If you’ve tried all the suggested solutions here and you still have an issue. It’s time to bring in the big guns. Please call your installer.

Try reposition the indoor aerial or try a cold restart. If this doesn’t work, try removing all other devices from your TV/receiver, such as analogue VCR, DVD recorders or SKY decoders. Connect UHF cable direct to your TV/receiver from the wall (without ANY other devices in between). Retune. Some devices respond better to a manual tune, with your UHF cable directly connected to your TV from the wall, do a manual tune/scan. When device warned that “ALL DIGITAL SETTINGS WILL BE DELETED” Please pressed OK / YES to proceed (you should see bars appear on the screen) so the retune completes.

Some devices respond better to a manual tune, with your UHF cable directly connected to your TV from the wall, do a manual tune/scan. Refer to DEVICE MANUAL and make sure you enter the correct RF numbers for your transmission site.