

## RETUNED RIGHT DEVICE?

If you have a receiver connected to your TV, please **retune** the receiver.

## RETUNE COMPLETED?

When device warned that “**ALL DIGITAL SETTINGS WILL BE DELETED**” Please pressed **OK / YES** to proceed (you should see bars appear on the screen) so the retune completes.

## AERIAL PROBLEM?

REPOSITION  
INDOOR  
AERIAL

VHF  
AERIAL

BROKEN  
AERIAL

WRONG  
POLARITY

POORLY  
ALIGNED /  
POSITIONED

try

## COLD RESTART

Disconnect the aerial cables, switch off power at the wall, wait at least 30 seconds before reconnecting and powering on, then **retune**.

## IN APARTMENT?

**Apartments / hotels / motels** usually have a Master Antenna System feeding signal to each unit. This may need to be reconfigured. **Please contact the property manager or body corporate and request installer assistance.**

try

## REMOVE ALL DEVICES

Disconnected ALL other devices from your TV/receiver, such as analogue VCR, DVD recorders or SKY decoders. **Connect UHF cable direct to your TV/receiver from the wall (without ANY other devices in between!). Retune.** See [HERE](#) for why this works.

## MANUAL TUNE / SCAN

Some devices respond better to a manual tune, with your UHF cable directly connected to your TV from the wall, do a manual tune/scan. Refer to DEVICE MANUAL and make sure you enter the correct **RF numbers for your transmission site.**

## FACTORY RESET

Some devices require a **FACTORY RESET** to clear all stored channel data so it can pick up new channel settings. Please refer to DEVICE MANUAL for a **reset to factory default** or **factory reset** then tune in the channels.

## INSTALLER HELP

If you've tried all the suggested solutions here and you still have an issue. It's time to bring in the big guns. Please call your installer.