

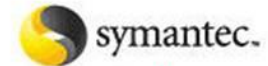


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# Operation Verdict Activation BRMA Meeting

September 30, 2010



Bank of America



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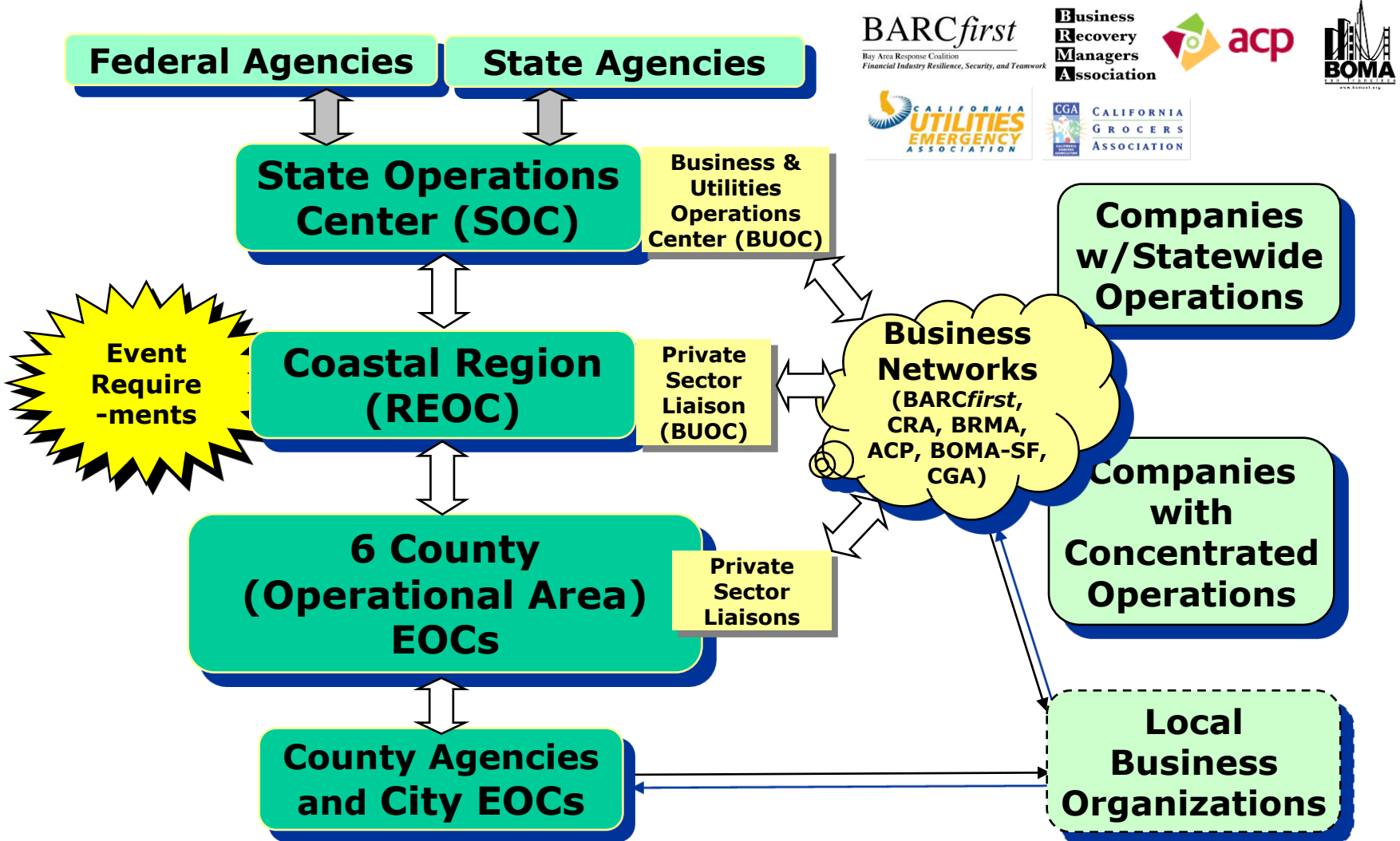


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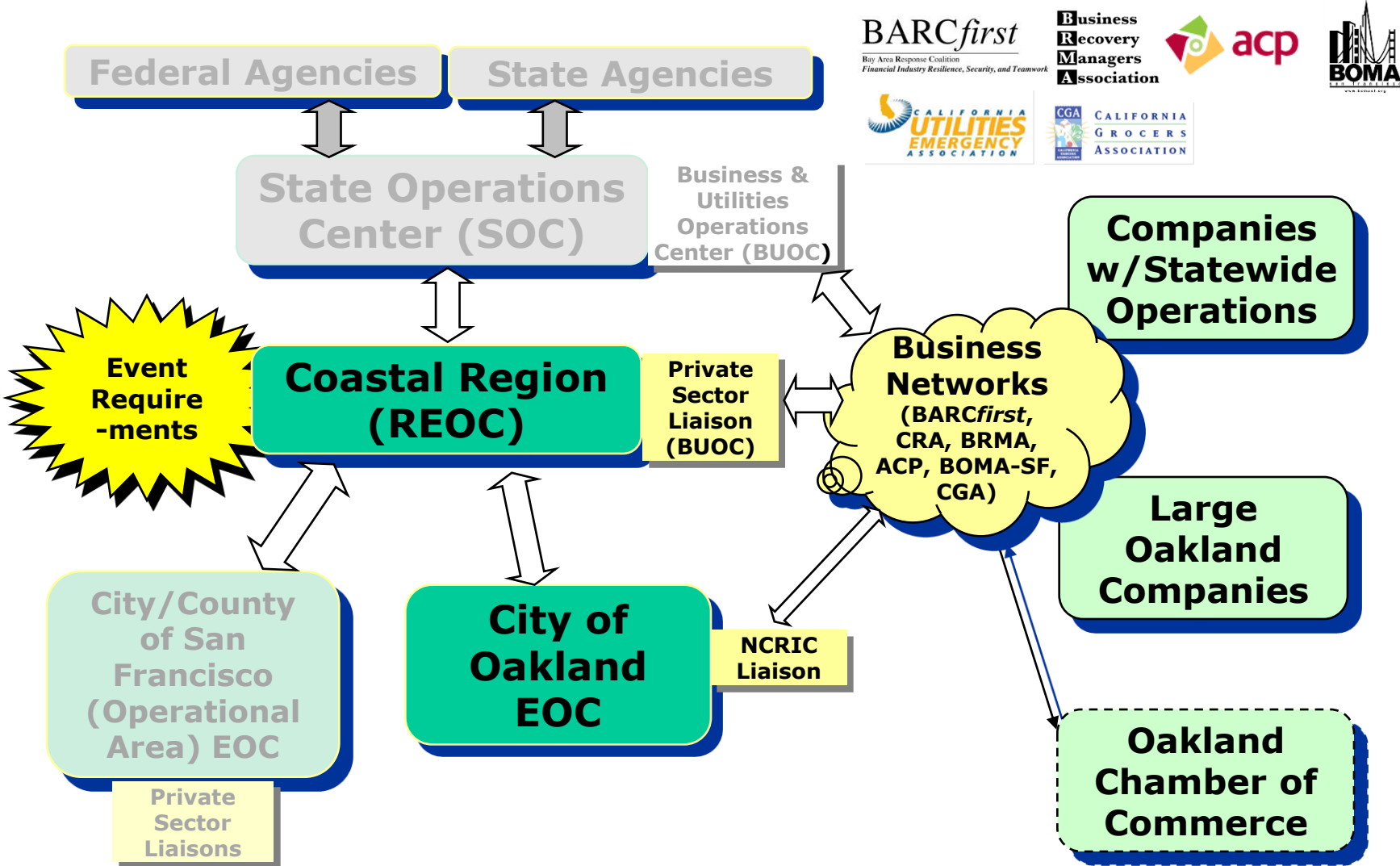
macy's inc



# Bay Area EOC Liaison Network



# Operation Verdict Activation July 8-9



## Situation Requires:

- Quick thinking and action
- Understanding of liaison partnerships
- Clear communication channels
- Relationships pre-established
- Familiarity with REOC processes and protocols

## Challenges:

- Tremendous media attention
- Rapidly changing intelligence
- Conflicting information

SECTION / BRANCH / UNIT DUTY LOG			
SECTION/BRANCH/UNIT: Agency Representative		LOCATION: REOC – Dublin	PAGE ___ OF ___ PAGES
SUPERVISOR: Management		FROM:	TO:
TIME	INCIDENTS, MESSAGES, NOTES	ACTION TAKEN	
1466	Kaiser Permanente Administrative buildings in downtown Oakland have released employees		
1512	City of Oakland has released employees		
1514	The Federal Building in downtown Oakland have released employees		
1522	Per ACSO - streets around the convention center (Frank Ogawa Plaza), 14th and Broadway are closed. Other city streets are grid locked at this time		
1526	PG&E has released its employees in 3 Oakland facilities. Only security staff remains in buildings		
1616	Bank of America released employees early and closed 10 banking centers in Oakland; 496 Lake Park Ave., 6900 Bancroft Ave., 2154 Macarthur Blvd, 388 9th St., 300 Lakeside Dr., 3251 E. 14th St., 3000 E. 9th St., 1111 S. Broadway, 180 Grand Ave., and 2044 Franklin; 2 facilities in Los Angeles closed early: 100 S. Broadway and 110 E. 9		
1617	Port of Oakland has released employees from the 530 Water Street facility		
1622	1333 Broadway has released employees - URS		
1638	California Grocers Association is checking with Oakland Grocers to assess the impact on food & grocery		
1638	EBMUD Main Administration Building is closed for the day		
1640	Alameda County Public Health has closed their Administrative Building		
1649	Bank of America closed 2 locations in LA; 100 S. Broadway and 110 E. 9th		
1649	CVS, Citibank & Clorox have closed and sent employees home		

## EOC Private Sector Liaison Preparations for Mehserle Trial Verdict

June 30, 2010

Dear Ray,

As you know, media is reporting that final arguments in the Mehserle trial are expected Thursday, and the jury may begin deliberations as early as late Thursday or Friday. Oakland, San Francisco, and the California Emergency Management Agency (CalEMA) are preparing their Emergency Operations Centers (EOCs) for potential activation in the event of civil disturbances around the verdict.

### Information Sources

City of Oakland - on city's home page [www.Oaklandnet.com](http://www.Oaklandnet.com) lower left bottom of page you can sign up for Email Updates. See Oakland PD guidance to merchants below.

BART - variety of alert options at <http://www.bart.gov/news/articles/2010/news20100630.aspx>

The Northern California Regional Intelligence Center (NCRIC) has set up a secure information sharing portal within HSIN (Homeland Security Information Network), but you must already be an Infragard member and signed up with the NCRIC. Please contact me or Brandon Bond for further info.

### EOC Private Sector/Business Liaisons

Liaisons have been requested by SF, Oakland and CalEMA. If activated, we plan to email Situation Reports (SitReps), street/BART station closure info, and resource requests to the business community using the CRA, BARCfirst, BRMA and ACP networks. If you need specific information, here's email contact info for the liaisons (we'll distribute cell phone numbers if activated):

NCRIC private sector liaison officer Brandon Bond will be in the City of Oakland EOC and is reachable at [bbond@ncric.org](mailto:bbond@ncric.org).

CalEMA Regional EOC (REOC) will be co-located with Alameda County's EOC in Dublin. Ray Bonilla of Kaiser/ACP will be the initial REOC private sector liaison and he's reachable at [Ray.Bonilla@kp.org](mailto:Ray.Bonilla@kp.org) through Saturday, then Peter Ohtaki of CRA at [pohtaki@Caresiliency.org](mailto:pohtaki@Caresiliency.org). Do not call the REOC's office in Oakland.

San Francisco has asked BOMA to staff the private sector liaison role. We expect to hear back from BOMA on their point of contact tomorrow.

### Organizational Contacts

BARCfirst financial coalition and BRMA (Business Recovery Managers Assoc.) - Barry Cardoza at

- Importance of Prior Training in Building Trust
  - REOC Orientation
  - Golden Guardian May 18, 2010
- What Worked Well
  - Communication outreach to private sector: verdict timing and SitReps
  - Liaison discretion and filtering of SitReps
  - Bi-directional information sharing: grocery and Fri opening status
  - NCRIC conference call and HSIN portal
  - Helped validate report
- Areas for Improvement
  - Verify ALL intelligence
  - Broader use of HSIN NCRIC portal
  - Oakland Chamber of Commerce involvement
  - More bench depth for liaison team