

Name:

Personal Business Model Canvas

Who Helps You (Key Partners)



Who helps you provide Value to others?
Who supports you in other ways, and how?
Do any partners supply Key Resources or perform Key Activities on your behalf?
Could they?

- Key Partners could include:**
- Friends
 - Family members
 - Supervisors
 - Human resource personnel
 - Coworkers
 - Suppliers
 - Professional association members
 - Mentors or counselors, etc.

What You Do (Key Activities)



- List several critical activities you perform at work each day that distinguish your occupation from others.
- Which of these Key Activities does your Value Proposition require?
- Which activities do your Channels and Customer Relationships require?

- Consider how your activities may be grouped in the following areas:**
- Making (building, creating, solving, delivering, etc.)
 - Selling (informing, persuading, teaching, etc.)
 - Supporting (administering, calculating, organizing, etc.)

How You Help (Value Provided)



- What Value do you deliver to Customers?
- What problem do you solve or need do you satisfy?
- Describe specific benefits Customers enjoy as a result of your work.

- Consider whether the help you provide:**
- Reduces risk
 - Lowers costs
 - Increases convenience or usability
 - Improves performance
 - Increases enjoyment or fulfills a basic need
 - Fulfills a social need (brand, status, approval, etc.)
 - Satisfies an emotional need

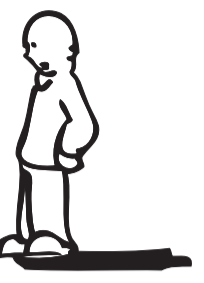
How You Interact (Customer Relationships)



- **Channel Phase 5. Followup:** How do you continue to support Customers and ensure they are satisfied?
- What kinds of relationships do your Customers expect you to establish and maintain with them?
- Describe the types of relationships you have in place now.

- Examples might include:**
- Face-to-face personal assistance
 - Remote help via telephone, e-mail, chat, Skype, etc.
 - Colleague or user communities
 - Co-creation
 - Self-service or automated services

Who You Help (Customers)



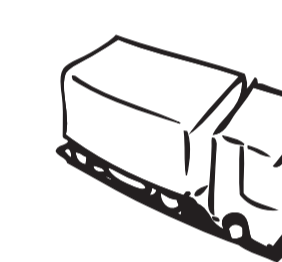
- For whom do you create Value?
- Who is your most important Customer?
- Who depends on your work in order to get their own jobs done?
- Who are your Customers' Customers?

Who You Are/ What You Have (Key Resources)



- What do you get most excited about at work?
- Rank your preferences: Do you like dealing primarily with 1) people, 2) information/ideas, or 3) physical objects/outdoor work?
- Describe a couple of your abilities (things you do naturally without effort) and a few of your skills (things you have learned to do).
- List some of your other resources: personal network, reputation, experience, physical capabilities, etc.

How They Know You/ How You Deliver (Channels)



- Through which Channels do your Customers want to be reached?
- How are you reaching them now?
- Which Channels work best?

- Channel Phases:**
1. Awareness
How do potential Customers find out about you?
 2. Evaluation
How do you help potential Customers appraise your Value?
 3. Purchase
How do new Customers hire you or buy your services?
 4. Delivery
How do you deliver Value to Customers?

What You Give (Costs)

- What do you give to your work (time, energy, etc.)?
- What do you give up in order to work (family or personal time, etc.)?
- Which Key Activities are most "expensive" (draining, stressful, etc.)?

- List soft and hard costs associated with your work:**
- Soft costs:
- Stress or dissatisfaction
 - Lack of personal or professional growth opportunities
 - Low recognition or lack of social contribution
 - Lack of flexibility, excessive availability expectations

- Hard costs:
- Excessive time or travel commitments
 - Unreimbursed commuting or travel expenses
 - Unreimbursed training, education, tool, materials, or other costs.



What You Get (Revenue And Benefits)

- For what Value are your Customers truly willing to pay?
- For what do they pay now?
- How do they pay now?
- How might they prefer to pay?

- Describe your Rewards**
- Hard benefits might include:
- Salary
 - Wages or professional fees
 - Health and disability insurance
 - Retirement benefits
 - Stock options or profit-sharing plans
 - Tuition assistance, transportation or child care allowances, etc.

- Soft benefits might include:
- Satisfaction, enjoyment
 - Professional development
 - Recognition
 - Sense of community
 - Social contribution
 - Flexible hours or conditions

