

I want to remove an Area of Interest created with the Select by AOI, the Define AOI Import, the Go to Coordinate Add point to AOI, or the Measure tools.

To remove an AOI, use the Restart button in the Define AOI tool window.

I have created an Area of Interest by entering points with the Go to Coordinate tool. I want to change some of the points without starting over on the coordinate entry.

To edit or delete points, open the Define by AOI tool and click on the Edit AOI Points button. To edit the location of a point or points, click on the Edit box to the left of the coordinate you want to change and a window similar to the Go to Coordinate tool window will open. Choose a source coordinate system (default is UTM which is the source coordinate which appears in the Edit AOI Points window) and enter the new coordinates and label. Click on the Replace Point #x in Area of Interest button. To delete a point, click on the Delete box adjacent to the coordinate you wish to delete.

How do I input a group of points with the Go to Coordinate tool or the Select by AOI tool without lines connecting them?

Open the Define by AOI tool window. At the bottom, you will see buttons for the selection of point, line or polygon. By selecting the point function, you can input a group of points using the Go to Coordinate tool or the Select by AOI tool.

How do I download an area of oil/gas wells larger than I can view in Interactive Maps (limitation on Extract tool download)?

DNR offers another web site for downloads of all oil/gas wells in a parish and wells for the entire state. The address of the site is http://sonris-gis.dnr.state.la.us/Download_data/DownloadLogin.jsp (case sensitive). Copy and paste the address into the browser and follow the instructions when the site comes up.

Why can't I execute a search on the new 1:24,000 USGS quad map township and section lines?

This new layer (July 2006) is an incomplete set of polylines, therefore does not have individual record status like a point, line, or polygon. You may search for sections in the 1:24,000 USGS data set by using the section point layer. This is a complete data set consisting of a point placed on every section number label on the quad maps. Please remember, these data may not be the same as township/section data from other sources including the USGS 1:100,000 map township/section data also in Interactive Maps.

Some of the popup windows pop up briefly then disappear and I am only getting a few of the GIS tools. Why?

All popup blockers must be turned off for Interactive Maps to function properly. Some users have found they have more than one popup blocker turned on.

Why can't I download data from the Interactive Maps site using the Extract tool?

MicroSoft XP has download blockers. You will have to make Interactive Maps a "trusted site" and possibly "enable" downloads in the custom security area list and possibly reset the custom security to a lower level.

I am getting the Interactive Maps frame, but no map layers. What can I do?

You may have an Internet connection speed problem. This happens with slow modems or with old or damaged phone lines. There is nothing DNR can do about this problem.

How do I access the GIS metadata for all the layers?

"Layer Info" has been replaced with FGDC compliant metadata. Most of this metadata is incomplete, but it does include a general description, contact information or a web reference to a site where the metadata can be accessed. DNR GIS staff is working on completing the metadata. If you find a metadata record for a layer not available, contact the DNR Help Desk (DNR Home Page) for information on this layer.

In which projection is the downloaded data when using the Extract Tool function and the Wells-by-Parish download site?

The downloaded data is in UTM Zone 15 NAD-83. The easternmost edge of Louisiana, from Longitude -90 degrees to the eastern boundary of the state, is in UTM Zone 16, but it is standard Louisiana GIS practice to artificially add it to Zone 15.

How can I print to scale?

The software does not allow printing to scale due to the various monitor sizes and resolutions, printer formats, etc. The Zoom to Scale tool (bottom left of Map View) sets only a relative scale to enable working at the same scale on projects across the state, but does not set the scale of the Map View or the printed map. An approximation of a specific scale can be printed by experimenting with the Zoom to Scale factor and the printer. To get an approximate scale on the printed map, take a known distance or length from an original hardcopy map or plat at the same scale at which you want to print and adjust the Zoom to Scale factor so that the printed map closely matches the original distance or length. This will require several attempts. When the distance or length of the hard copy map matches those of the printed map, note the resulting Zoom to Scale factor which can then be used to plot an approximate scale from that particular computer to that particular printer if the screen resolution and print page size are not changed. For example, to print at 1:24,000 (1 inch = 2000 feet), measure a standard public land survey section edge from a 1:24,000 USGS quad map. Turn on the 1:24,000 USGS map layer on the SONRIS GIS Web site and find the same section. Print maps at different Zoom to Scale factors until the measurements from the hard copy map and the printed map are approximately the same.

When I am attempting to print a map and click on the print button, sometimes the print window opens without all the features I have on the Map View.

The print window map is slightly rescaled from the Map View scale. This is a software problem. For the features not visible at the full map scale, e.g. oil/gas wells and coastal permits, the scale may change enough to make them not visible at the new print window scale. Go back to the Map View and zoom in slightly and open the print window again.

I loaded some anti-popup software (or security software) on my computer and SONRIS Interactive Maps does not work any more.

Some anti-popup software and security software does affect the functionality of Interactive Maps. You will have to disable the software, reboot your computer, and try again.

Why isn't there a check box next to Oil/Gas Wells layer (or other feature layers) to make them viewable?

After you zoom in to your area of interest, if the wells do not appear, you must click on the icon to the right of the layer name which will zoom you to the view scale of the wells. You may also zoom in using the Zoom In tool until the View Layer check box appears to the left of the layer title. Select the view layer check box for Oil/Gas Wells, click Refresh Map, and wells will appear on the map if there are any in the area to which you have zoomed.

I can't find a specific oil/gas well. Why?

Several thousand oil and gas wells in the DNR SONRIS Oracle business application do not have coordinates assigned to them or there is some other data problem which does not allow the well locations to be plotted in Interactive Maps. If you do not see a specific well in Interactive Maps, please contact the DNR Help Desk (DNR Home Page) or the DNR Office of Conservation Map Room.

An oil/gas well (or other feature) is definitely in the wrong place on the map. What can I do?

Notify the DNR Help Desk (DNR Home Page) and the problem will be referred to the data managers in the proper DNR division.

My map disappears and all I see in the map view is a small box in the upper left corner of the map view area with a red "x" in it. Where is the map?

Click on the "x" box and the map should reappear. If it does not, use the browser tool bar Refresh button to refresh the browser.

What do I do when Interactive Maps seems to quit functioning?

Refresh the Web site with the Refresh button on the browser tool bar. Remember that performance will be slow with low bandwidth connections. One trick to boost performance is to keep the maps and aerial photos turned off until the rest of the map work has been completed. If this continues to be a problem, contact DNR Information Technology Help Desk (DNR Home Page).

Why do I keep getting things I am not asking for in my searches?

The searches are designed to provide information to users who may not have complete information. The search will return all variations of the input search values. For example, entering "2s" for a township field could return "2s", "12s", "32s".

I only get 25 wells (or other features) when executing a search for oil/gas wells or other features.

The Query Results window is limited to showing you 25 wells (or other selected features) at a time to maximize performance. Click on More Records (blue text) at the bottom of the window to see additional pages of 25 records each. The Query Results window now has the total number of records found in the search and page numbers (each group of 25 records is on a page) for managing the Query Results.

What happens to my saved views if I reinstall my Internet browser or delete my stored cookies?

The map does not save these maps to a physical file on your computer. It remains a temporary internet file. When the browser is reinstalled, the saved views are deleted. The saved views are stored as cookies and are deleted when the cookies are deleted.