

**Assignment Question:**

Given below are three situations. Your task is to thoroughly go through all situations and identify the type of barrier causing communication lapse in each situation. You are required to submit your answer in the table given below.

You will first identify the barrier and would mention its name in 2nd column and in third column you will give a brief explanation of how your selected barrier type is hindering in the communication process in each of the three situations.

SITUATION 1

An Australian couple goes to an Electronics store in Pakistan. The man asks from a staff member if they had a place where we kept our navis. “Navi?” Though the staff member was able to speak English fluently still he had no idea what he was asking about. The man further described that he is just trying to get somewhere to do business and needed directions, so he might just have to stop and print some out. It suddenly clicked sales man. Navi means Navigation. He wanted to get somewhere with a navi. This man wanted a *GPS*. Sales man took him to the section with the GPS devices. The man told that in Australia “navi” is a common abbreviation for navigation devices.

SITUATION 2

A guest speaker lecture is arranged by a local school on the importance of showing good behavior towards non-Muslims. On his arrival, speaker warmly meets and shakes hand with all students but maintains a distance with the only Christian student of the class. Throughout the lecture he talks about how much emphasis Islam gives on being equally nice to non-Muslims. All the students were found listening the lecture attentively except that Christian student. Identify the communication barrier in given situation.

SITUATION 3

A village farmer hires a lawyer for setting his land dispute. After first hearing, the lawyer tells him that the case has been adjourned as per our request. The farmer is unable to understand what his lawyer is saying?

Scenario	Identify the type of barrier	Justification/explanation
SITUATION 1		
SITUATION 2		
SITUATION 3		

Formatting guidelines

- Use the font style “Times New Roman” and font size “12”.
- Compose your document in MS-Word format. Any file created in any other version will not be accepted and marked zero.
- Use black and blue font colors only.